

Patient information on the use of AIRAdoc

Who processes my data?

When AIRAdoc is used, AIRAdoc GmbH and your treating practice or doctor work together in certain areas. Both parties jointly determine how your data is processed for the use of AIRAdoc.

The joint controllers are:

AIRAdoc GmbH, Am Biopark 13, 93053 Regensburg

Your practice or treating doctor

Who can I contact with questions about data protection?

You can contact AIRAdoc or your practice or treating doctor. You may address your enquiry to either party.

Data Protection Officer of AIRAdoc GmbH:

Jonathan Bollig, Am Biopark 13, 93053 Regensburg, datenschutz@airadoc.com

Data protection contact at your practice or doctor's office:

Why is my data processed?

AIRAdoc supports medical practices in creating and editing medical documentation. For this purpose, data may be entered, stored, organised, modified, retrieved and deleted.

The processing may include, in particular, the following data:

- Health data and other information about your treatment;
- Social data and personal master data;
- Conversation content and audio recordings;
- Data required to use the software.

Your health data is processed only where an appropriate legal basis exists. In particular, processing is based on your consent to the processing of your health data. Contractual obligations and consent may also play a role in the use of AIRAdoc by medical staff.

What are the responsibilities of AIRAdoc and my practice?

Your practice or treating doctor collects data, enters it into AIRAdoc and can modify or delete it.

AIRAdoc provides the software and processes the data so that the agreed functions can be used. This includes, for example, storing, organising, retrieving and editing the information entered.

Certain data may also be processed for certification and quality management purposes to ensure security, legal compliance and the continued development of product quality. Anonymised, aggregated or pseudonymised data should be used wherever possible.

How long is my data stored?

As a general rule, data is deleted no later than 90 days after it is first collected. Your practice or treating doctor can also delete data manually at an earlier stage.

Longer statutory retention periods may apply to certain data required as statutory or regulatory evidence for certification and quality management.

Are other service providers used?

AIRAdoc uses specialised service providers for individual tasks. These may include, for example, providers of hosting, transcription or content processing using AI systems.

An up-to-date overview of these service providers and the respective processing activities is available on the AIRAdoc website. Your practice or treating doctor will also provide you with the information required for their processing activities.

What rights do I have?

You may request information about the processing of your personal data at any time. You may also request rectification, erasure or restriction of the processing of your data, provided the statutory requirements are met.

You may object to processing if the statutory requirements are met. Where processing is based on your consent, you may withdraw that consent at any time with effect for the future. This does not affect the lawfulness of processing carried out before withdrawal.

You may exercise your data protection rights against AIRAdoc or your practice or treating doctor. The party you contact will coordinate with the other party where necessary.

If you believe that your data is not being processed lawfully, you may also lodge a complaint with a data protection supervisory authority.

Where can I obtain further information?

Further information is available from AIRAdoc, your practice or treating doctor, and in the current privacy notice and overview of the service providers used.